

RICOH  
Intelligent Devices



Technology that grows with you	2
Scalable intelligence	3
Scalable. Secure. Sustainable. Simple.	4-8
Why partner with Ricoh	9
Device comparison	10



## Technology that grows with you

Discover Ricoh's Dynamic Workplace Intelligence. Our new range of intelligent devices are the smart choice for a forward thinking business.

Forget the days of buying a new device every time you want access to updated technology. With Ricoh's new intelligent devices you will be able to access the latest technology through updates made directly to the device as you need them – so its capabilities can grow as your business does. Download the latest features, upgrades and applications as you need them, to keep your device up to date and ready to meet your business needs – now and in the future. Our new intelligent devices not only deliver the latest technology and outstanding print output, but are inherently designed to operate sustainably and securely.

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# Scalable intelligence



As your business grows, so does your need for the right technology to support that growth. That's why Ricoh has changed the way we make our digital

and print technology available to you – so you can take advantage of what you need as soon as you need it.



## Smart Scalability

Get access to the latest technology as it's available, so your device capabilities scale up as your business does.<sup>1</sup>



## Customise to meet your needs

Select from our range of applications and software solutions to tailor your device to deliver the workflow solutions that meet your business needs.

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# Ricoh intelligent devices: Scalable. Secure. Sustainable. Simple.

With our new intelligent devices, you can benefit from the outstanding quality, reliability and security that you can expect from Ricoh, plus on-demand access to the latest technology.

## Get technology that grows with your business

Simply add software solutions, applications and cloud services as you need them to optimise your document management workflows and help your employees work faster, smarter and more securely. Ricoh's Always Current Technology allows new features, applications and upgrades to be downloaded and installed directly to your device on request. No need to call a technician or wait until end of a contract. Easy. Scalable. Customisable.



**OF BUSINESS LEADERS  
BELIEVE THEY WILL  
FALL BEHIND COMPETITORS  
IF THEY DON'T INVEST IN  
NEW  
PRINTING  
TECHNOLOGY**

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*You can connect your Ricoh intelligent device to external cloud services and third-party apps with Ricoh workflow applications. Convert paper-based information to digital by scanning directly to services such as DropBox™ or Sharepoint™, or scan direct to folders on your corporate network. Get quick access to a range of 'scan-to' functionality as new services become available.*

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## Expect outstanding quality, access and productivity across digital and print

Ricoh's advanced printing technologies deliver sharp text and true colour without saturation, so you get the best quality print results every time.

But your Ricoh intelligent device delivers much more than excellent print results – it's the hub of your business' document management workflow. Digitise your document processes to enable swift yet secure access to information as its needed.

Easily connect mobile devices using Ricoh Smart Device Connector and other mobile applications to print, scan and access documents seamlessly.



Our range of versatile finishing and paper tray options allow you to add a professional-grade touch to your printed materials while saving time, streamlining workflow and reducing outsourcing expenses. Whether it's a compact Internal Finisher, Hole-Punching, Stapleless Binding or Saddle Finishing; Ricoh has the right finishing solution for your business. Plus you can handle longer job runs and minimise user intervention by expanding the paper capacity with a number of paper handling selections.

## Seriously easy to use. Smart Support when you need it.

Unlock the full extent of the device capabilities with the user-friendly Smart Operation Panel. The panel's touch interface mimics that of your smart device, so it's immediately familiar and intuitive. The Smart Operation Panel user experience is consistent across multiple Ricoh devices, so once you've learned to use one device, you can use them all.

Customise the panel with your company logo and personalise it by user – giving instant access to frequently used functions.



When you need help operating one of our intelligent devices, Ricoh's latest smart support capabilities give you support quickly when you need it. Through our RemoteConnect Support solution our specialists can remotely access the Ricoh devices in your workplace to make fixes and minimise downtime. A support specialist can even remotely operate the Smart Operation Panel and guide the user in real-time on how to use the device.



IT managers at large enterprises can use the intuitive Remote Panel Operation tool to access their fleet of devices in-house and resolve issues quickly and easily over the company network.

Web-help and How-to-Videos accessible via the panel allow you to complete simple tasks like toner replacement quickly and easily.

## Rely on outstanding security, built-in

Ricoh's intelligent devices embody our deep commitment to protecting businesses from security risk. Security is in the DNA of our entire digital workplace portfolio. Always has been, always will be.

Importantly, Ricoh enables secure access to data whilst ensuring that security features and products don't hinder business innovation, functionality or productivity – so you can get on with the job, knowing your data is safe.



Ricoh helps protect your business data throughout its entire lifecycle – from solutions such as user authentication which prevents sensitive documents from being viewed, copied or sent by unauthorised users, to hard drive surrender services for the device at its end of life. Ricoh's DataOverwriteSecurity System (DOSS) is designed to overwrite the areas of the hard drive used for image processing after each printing, copy, scan or fax job. You can also protect sensitive documents with the Streamline NX secure release feature that restricts access to print output to the document owners only.

# 60%

Businesses in Europe and USA that reported suffering a data breach through unsecured printing in the past year\*

Ricoh offers a broad line of devices that have been certified as conforming to the IEEE 2600 security standard — and our product line is constantly being enhanced to meet our customers' changing requirements.

The IEEE 2600 security standard defines the minimum requirements for security features used by devices that require a high level of document security establishing a common baseline of security expectations for both printers and multifunction printers.

## Minimise your business' carbon footprint

When you partner with Ricoh, you're making an environmentally sound choice thanks to our deep and enduring commitment to minimising the environmental impact of our devices and workflow.

Ricoh's intelligent devices have one of the lowest energy consumption levels in the industry, both in Typical Electricity Consumption (TEC) and actual power consumption. Default Auto Off timer setting lowers power consumption, running costs and carbon footprint when the device is not active – while a quick recovery time makes sure there is no impact on your productivity.



It is Ricoh's intention to continue meeting the global standards for energy and resource efficiency.<sup>2</sup> Our leading social sustainability offerings address inclusivity, end-user well-being and workstyle transformation to enhance new, more environmentally sound ways of working.



Resource Smart offerings allow your business to optimise waste management and re-use valuable resources, to cut costs and reduce environmental harm.



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# Why partner with Ricoh

Ricoh is empowering digital workplaces using innovative technologies and services enabling individuals to work smarter.



## Market leader

For more than 80 years, Ricoh has been driving innovation and is a leading provider of document management solutions, IT services, commercial and industrial printing, digital cameras, and industrial systems.



## Security and certification






























































Ricoh is ISO 27001 certified and committed to continuing to comply with this information security management system (ISMS). This certification is the international standard that describes best practice for an ISMS.



## Customer satisfaction





Our customers' satisfaction is our priority. That's why we offer a broad range of expert consultants, technicians and support staff to our customers, delivering outstanding service and support when it's needed.

# Device comparison



Series	Models	Capabilities	Speed	Connectivity	Capacity	Finishing
Colour						
Low-volume						
	RICOH IM C2000A RICOH IM C2000	 				Booklet Capacity Finisher Internal Stapleless
	RICOH IM C2500A RICOH IM C2500	 				
Mid-volume						
	RICOH IM C300	 				Stapling
						
	RICOH IM C300F	 				
						
	RICOH IM C400F	 				
						
	RICOH IM C400SRF	 				
						
	RICOH IM C3000A RICOH IM C3000	 			 	Booklet Capacity Finisher Hybrid Multi-fold Stapleless
	RICOH IM C3500A RICOH IM C3500	 				
High-volume						
	RICOH IM C4500A RICOH IM C4500	 			 	Booklet Capacity Finisher Hybrid Multi-fold Stapleless
	RICOH IM C5500A RICOH IM C5500 RICOH IM C6000	 	 			

## Legend

### Capabilities

-  Copy
-  Print
-  Scan
-  Fax

### Connectivity

-  Wireless connectivity
-  Smart Operation Panel
-  EFI controller






































### Speed

-  Speed (pages per minute)

### Paper capacity

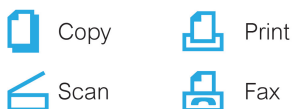
-  Paper capacity (maximum paper input)

# Device comparison

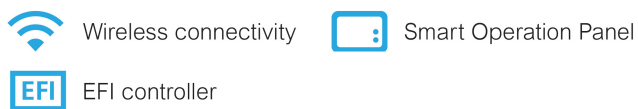
Series	Models	Capabilities	Speed	Connectivity	Capacity	Finishing
B&W						
Low-volume						
	RICOH IM 2702	   		 		
Mid-volume						
	RICOH IM 350	  		 		
	RICOH IM 350F RICOH IM 430F	   	 	 		
High-volume						
	RICOH IM 550F RICOH IM 600F RICOH IM 600SRF	   	 	 		Stapling

## Legend

### Capabilities



### Connectivity



### Speed



### Paper capacity



(1) Charges may apply.

(2) As defined by Blue Angel Mark in Europe and EPEAT and Energy Star in North America.

(3) Some models may not have full functionality available at time of launch. Please check with your local Ricoh representative for details.

(4) Page 4 infographic: Ricoh Europe study conducted by Coleman Parkes, August 2018. Data set: 3,300 SMB leaders from more than 20 European countries.

(5) Page 7 infographic: Quocirca Enterprise MPS Market Landscape, 2017. Data set: 240 organisations of 500+ employees from UK, France, Germany and USA across various industries.

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